

DOCKET FILE COPY ORIGINAL

REDACTED - FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

October 15, 2013

ACCEPTED/FILED

OCT 2 4 2013

Federal Communications Commission
Office of the Secretary

By Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2013 ETC Annual Report of Mound Bayou Telephone and Communications,

Inc.

Study Area Code 280462

Dear Ms. Dortch:

On behalf of Mound Bayou Telephone and Communications, Inc. "Mound Bayou", JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ Mound Bayou seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

ikuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd 843 List ABCDE

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

	m 481 - Carrier Annual Reporting	FCCForm 481 OM8 Control July 2013	No. 3060-0986/QMB Control No. 3060-0819
<010>	Study Area Code	280462	·
<015>	Study Area Name	MOUND BAYOU TEL & CO	ACOF
<020>	Program Year	2014	ACCEPTED/FILEL
<030>	Contact Name: Person USAC should contact with questions about this data	Rick Bennett	OCT 2 4 2013
<035>	Contact Telephone Number: Number of the person identified in data line <030	601-764-3463	Federal Communications Commiss Office of the Secretary
<039>	Contact Email Address: Email of the person identified in data line <030>	rbennett@nexband.com	
ANNUZ	L REPORTING FOR ALL CARRIERS		54.313 54.422 Completion Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete)
<200> <210>	Outage Reporting (voice) < check box if	(complete attached worksheet) no outages to report	7
<300> <310> <320> <330>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	(attach descriptive document)	
<400> <410> <420> <430> <440>	Number of Complaints per 1,000 customers (voice Fixed Mobile Number of Complaints per 1,000 customers (broad Fixed		
<450> <500> <510> <600> <610> <700> <710> <800> <1000> <1010> <1110> <1110>	Mobile Service Quality Standards & Consumer Protection 280462ms510 Functionality in Emergency Situations 280462ms610	(attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (if yes, complete attached worksheet) (check to indicate certification) (attach descriptive document) (if not, check to indicate certification) (complete attached worksheet) (complete attached worksheet) (complete attached worksheet)	
<2000> <2005> <3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Additions</u>	(check to indicate certification) (complete attached worksheet) Il Documentation Worksheet (check to indicate certification) (complete attached worksheet)	✓

	ervice Quality Improvement Reporting Illection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 280462	
<015>	Study Area Name Mound BA	BAYOU TEL & CO
<020>	Program Year 2014	4
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data line <030>	> 601-764-3463
<039>	Contact Email Address - Email Address of person identified in data line <030>	0> rbennett@nexband.com
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	of ur\company is a
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	280462				
<015>	Study Area Name	MOUND BAYOU TEL & CO				
<020>	Program Year	2014				
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett				
<035>	> Contact Telephone Number - Number of person identified in data line <030> 601-764-3463					
<039>	Contact Email Address - Email Address of person identified in data line <030> rbennett@nexband.com					

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS									Did This Outage		
Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check		Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
	L										
<u> </u>								f			
t								 			
										· · · · · · · · · · · · · · · · · · ·	
						See attache	d	 	 -		
 					w	rksheet		 			
	ļ — — — ,							 			
Ļ								ļ			
					\\			<u> </u>			
									-		
				-							
							_				
	i i										
								 			
	 				 			 			
Ц			L	L	L			<u> </u>		L	l

	ce Offerings including Voice Rate Data ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280462	
<015>	Study Area Name	MOUND BAYOU TEL & CO	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett	
<035>	Contact Telephone Number - Number of person identified in data line <030>	601-764-3463	
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbennett@nexband.com	
<701> <702>	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge		

3>	<a1>-</a1>	<a25 1<="" th=""><th><43></th><th><b1> <b1> -</b1></b1></th><th> kb2></th><th> 63></th><th>3645</th><th><bs></bs>4b5></th><th>40</th></a25>	<43>	<b1> <b1> -</b1></b1>	 kb2>	 63>	3 645	<bs></bs> 4b5>	40
					Residential Local			Mandatory Extended Area	\
-	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
-									
		- 							
L									
L									
									+ i
ſ									
Ī									
Ì		······			See att	ached worksheet	· · ·		
ŀ						deriod Workerioot			
ŀ									
ŀ									
-									
}					·				
ŀ			<u> </u>		\	·			
ļ									
Ī									
-				····	•		· · · · · · · · · · · · · · · · · · ·		

	adband Price Offerings ection Form	FCC Férm 481 OMB Contrôl No. 3060-0986/OMB Contrôl No. 3060-0819 July 2013						
<010>	Study Area Code	280462						
<015>	Study Area Name	MOUND BAYOU TEL & CO						
<020>	Program Year	2014						
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett						
<035>	35> Contact Telephone Number - Number of person identified in data line <030> 601-764-3463							
<039>	Contact Email Address - Email Address of person identified in data line <0	30> rbennett@nexband.com						

	<a1></a1>	<a2>'</a2>	- <bi></bi>	<b2></b2>	(<c></c>	<d1> = -</d1>	<d2></d2>	ed3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached { <i>select</i> }
		··		r			<u>-</u>		
-								<u> </u>	
· }-									
									
ļ			Se	e attached			<u> </u>		
	· · · · · · · · · · · · · · · · · · ·		work	sheet	<u> </u>				
· }	 i						<u> </u>		
 				<u> </u>					
<u> </u> _				· 					
-					1 .				
}						<u> </u>			
-						· · · · · · · · · · · · · · · · · · ·		****	
-		· · · · · · · · · · · · · · · · · · ·							

(800) Op	erating Companies	FCCForm 481
Data Col	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	280462
<015>	Study Area Name	MOUND BAYOU TEL & CO
<020>	Program Year	2014
<030>	Contact Name - Person	USAC should contact regarding this data Rick Bennett
<035>	Contact Telephone Nun	nber - Number of person identified in data line <030> 601-764-3463
<039>	Contact Email Address -	- Email Address of person identified in data line <030> rbennett@nexband.com
		•
<810>	Reporting Carrier	Mound Bayou Telephone & Communiations, Inc.
<811>	Holding Company	Fail Telecommunications Corporation
<812>	Operating Company	Mound Bayou Telephone & Communications, Inc.

<813>	dis l	(a2>)	435
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See a	ttached works	heet
		· · · · · · · · · · · · · · · · · · ·	
		·	

	oal Lands Reporting				FCC Form 481	a. 3060-0986/OM	3 Control No. 3060-0819
					July 2013		
<010>	Study Area Code	280462					
<015>	Study Area Name	MOUND BAYOU	TEL & CO				
<020>	Program Year	2014					
<030>	Contact Name - Person USAC should contact regarding this data	Rick Benne	tt				
<035>	Contact Telephone Number - Number of person identified in data line	<030> 601-76	64-3463				
<039>	Contact Email Address - Email Address of person identified in data line	<030> rbeni	nett@nexband.com				
<910>	Tribal Land(s) on which ETC Serves						
							•
<920>	Tribal Government Engagement Obligation						
\3202	Tibal Government Engagement Obligation		Name of Attached	Document (.pdf)	· · · · · · · · · · · · · · · · · · ·		
	If your company serves Tribal lands, please select (Yes,No, NA) for						
	each these boxes to confirm the status described on the attached						
	PDF, on line 920, demonstrates coordination with the Tribal						
	government pursuant to § 54.313(a)(9) includes:		_				
		Select					
		(Yes,No,					
		NA)		•			
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;						
<922>	Feasibility and sustainability planning;						
<923>	Marketing services in a culturally sensitive manner;						
<924>	Compliance with Rights of way processes		l ·				
<925>	Compliance with Land Use permitting requirements		}				
<926>	Compliance with Facilities Siting rules		1				
<927>	Compliance with Environmental Review processes		1				
<928>	Compliance with Cultural Preservation review processes		1				
<929>	Compliance with Tribal Business and Licensing requirements.		1				
-525	Sample of the same		1				

	Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	280462
<015>	Study Area Name	MOUND BAYOU TEL & CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data line <030>	601-764-3463
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbennett@nexband.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	rms and Condition for Lifeline Customers			FCC Form 481 OMB Control No. 306 July 2013	0-0986/OMB Cont	rol No. 3060-0819
<010>	Study Area Code		280462			
<015>	Study Area Name		MOUND BAYOU TEL & CO			
<020>	Program Year		2014			
<030>	Contact Name - Person USAC should contact regarding this data		Rick Bennett			
<035>	Contact Telephone Number - Number of person identified in data l	ine <030	> 601-764-3463			
<039>	Contact Email Address - Email Address of person identified in data	line <030)> rbennett@nexband.com			
-1210-	Towns C. Conditions of Main Talanham Middle a Physics		280462ms1210			
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans				-	<u> </u>
			Name of attached document (.pdf)			
<1220>	Link to Public Website	HTTP_	http://www.moundbayou.com/lowincomea	ssistance.htm		
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:					
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1				
<1222>	Details on the number of minutes provided as part of the plan,	1				
<1223>	Additional charges for toll calls, and rates for each such plan.	/				

Data Col	rice Cap Carrier Additional Documentation lection Form 7 Rate-of-Return Corriers offiliated with Price Cap Local Exchange Carrier	FEC Form 481
<010>	Study Area Code	280462
<015>	Study Area Name	MOUND BAYOU TEL & CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Rick Bennett
<035>	Contact Telephone Number - Number of person identified in data line <030	
<039>	Contact Email Address - Email Address of person identified in data line <030)> rbennett@nexband.com
CHECK t	· · · · · · · · · · · · · · · · · · ·	merica Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II d),(e) the information reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(}
<2012>		
<2013>	2014 Frozen Support Certification	
<2014>	2015 Frozen Support Certification	
<2015>	2016 and future Frozen Support Certification	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	• • • • • • • • • • • • • • • • • • • •	
	Connect America Phase II Reporting {47 CFR § 54.313(e)}	
<2017>	3rd year Broadband Service Certification	·
<2018>	5th year Broadband Service Certification	
<2019>	Interim Progress Certification	
<2020>	Please check the box to confirm that the attached PDF, on line 202	1,
	contains the required information pursuant to § 54.313 (e)(3)(ii), as	a recipient
	of CAF Phase II support shall provide the number, names, and addre	·
	community anchor institutions to which began providing access to	
	service in the preceding calendar year.	
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information

Sept. 10	te Of Return Carrier Additional Documentation		FCC Ferm 481 OMB Control No. 3060-0986/OMB July 2013	Control No. 3060-0819
<010>	Study Area Code 280462			
<015>		OU TEL & CO		
<020>	Program Year 2014			
<030>		k Bennett		
<035>		601-764-3463		
<039>	Contact Email Address - Email Address of person identified in data line <030>	rbennett@nexband.com		
CHECK t	he boxes below to note compliance on its five year service quality plan (pursual CFR § 54.313(f)(2). I further certify that the Progress Report on 5 Year Plan			requirements set forth in 47
(3010)	Milestone Certification {47 CFR § 54.313{f}(1){i)} Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information		
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.			
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	Name of Attached Document Listing Required Information		
(3013)	is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	• • • • • • • • • • • • • • • • • • • •	✓ (Yes/No)	
(3014)	If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		(Yes/No)	
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual		280462ms3017	
(3018)	report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report			
(3013)	in a format comparable to RUS Operating Report for Telecommunications			
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.			
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a			
(3022)	format comparable to RUS Operating Report for Telecommunications Borrowers,		_	
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.		$\vdash \vdash$	
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		السا	
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	· .	

\$1000 Bill (1984, 1974)	ion - Reporting Carr ection Form	FCC form 481 OMB control No. 3060-0985/OMB control No. 3060-0819 July 2013
<010>	Study Area Code	280462
<015>	Study Area Name	MOUND BAYOU TEL & CO
<020>	Program Year	2014
<030>	Contact Name - Perso	on USAC should contact regarding this data Rick Bennett
<035>	Contact Telephone N	umber - Number of person identified in data line <030> 601-764-3463
<039>	Contact Email Addres	ss - Email Address of person identified in data line <030> rbennett@nexband.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my respondents; and, to the best of my knowledge, the information	nsibilities include ensuring the accuracy of the annual report reported on this form and in any attachments is accurate.	ing requirements for universal service support
Name of Reporting Carrier:		
Signature of Authorized Officer:		Date
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		·
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

	ion - Agent / Carrier ection Form	FCC Form 481 DMB Control No. 3060-0986/QMB Control No. 3060-0819 fully 2013
<010>	Study Area Code	280462
<015>	Study Area Name	MOUND BAYOU TEL & CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC s	hould contact regarding this data Rick Bennett
<035>	Contact Telephone Number - N	umber of person identified in data line <030> 601-764-3463
<039>	Contact Email Address - Email A	Address of person identified in data line <030> rbennett@nexband.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) <u>Tohn Staurulakis</u> . <u>Inc.</u> also certify that I am an officer of the reporting carrier; my respons agent; and, to the best of my knowledge, the reports and data prov	is authorized to submit the information reported on behalf of the reporting carrier. ibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ided to the authorized agent is accurate.
Name of Authorized Agent: John Staurulakis, Inc.	
Name of Reporting Carrier: MOUND BAYOU TEL & CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 10/14/2013
Printed name of Authorized Officer: Stephanie Hand	
Title or position of Authorized Officer: Controller	
Telephone number of Authorized Officer: 601-764-3463	
Study Area Code of Reporting Carrier: 280462	Filing Due Date for this form: 10/15/2013

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or	LI Recipients	on Behalf of Report	ing Carrier
as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal ser he data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, i			
ame of Reporting Carrier: MOUND BAYOU TEL & CO			
ame of Authorized Agent or Employee of Agent: John Staurulakis, Inc.			
gnature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE		Date	: 10/14/2013
inted name of Authorized Agent or Employee of Agent: Lans Chase			, =-
tle or position of Authorized Agent or Employee of Agent Staff Director - Regulatory Affairs			
elephone number of Authorized Agent or Employee of Agent: 770-569-2105			N
tudy Area Code of Reporting Carrier: 280462 Filing Due Date for this form:	10/15/2013	3	
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communic 18 of the United States Code, 18 U.S.C.		47 U.S.C. §§ 502, 503(b),	or fine or imprisonment under Title

Attachments

Demonstration of Complying with Applicable Service Quality Standards and Consumer Protection Rules

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Mound Bayou Telephone & Communcations, Inc. ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law and pursuant to the orders in Mississippi Public Service Commission Docket No. 2005-AD-662. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of Mississippi Public Service Commission which disclose rates, terms and conditions of service to customers; (2) adherence to state consumer protection requirements governing telephone providers under Title 39 Utilities, Part III Rules and Regulations Governing Public Utility Service, Subpart 1, General Rules, and Subpart 3, Special Rules – Telephone Companies, including requirements

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

REDACTED - FOR PUBLIC INSPECTION Mound Bayou Telephone & Communications, Inc.

for customer service, billing, consumer complaints, rates and charges, and under Miss. Code Ann. Title 77, Chapter 3 statutes; and (3) truth-in-billing requirements; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Demonstration of Ability to Function in Emergency Situations

Mound Bayou Telephone & Communications, Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)¹ and pursuant to orders in Mississippi Public Service Commission Docket No. 2005-AD-662. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

REDACTED - FOR PUBLIC INSPECTION

100	erating Companies lection Form	And Alexander and the second	The second	ma water	FCC Form 481 OMB Control No.	3060-0986/QM8 Control No.: 3060-081	
			1. 10 Physical America		July 2013		
<010>	Study Area Code		280462				
<015>	Study Area Name		MOUND BAYOU TEL & CO				
<020>	Program Year		2014				
<030>	Contact Name - Person L	JSAC should contact regarding this data	Rick Bennett			·	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030	> 601-764-3463				
<039>	Contact Email Address -	Email Address of person identified in data line <030	> rbennett@nexband.com				
<810>	Reporting Carrier	Mound Bayou Telephone & Communitations, I	nc.				
<811>	Holding Company	Fail Telecommunications Corporation				 	
<812>	Operating Company	Mound Bayou Telephone & Communications,	Inc.				

<813> sais s	<a2></a2>	< cod> <bd> < cod> < co</bd>
Affiliates	SAC	Doing Business As Company or Brand Designation
Chickamauga Telephone Corporation	220354	
Bruce Telephone Company, Inc.	280447	
Fulton Telephone Company, Inc.	280454	
GulfPines Communications, LLC	289015	

MOUND BAYOU TELEPHONE & COMMUNICATIONS, INC.Certificated Area of Bolivar County

Section 2 Seventh Revision Sheet 15 of 66

SERVICE CONNECTION CHARGES

LOW-INCOME ASSISTANCE PROGRAM

GENERAL

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a low-income assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

m L

Lifeline Assistance

A. General

Lifeline Assistance is a retail service offering available to qualifying low-income subscribers as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for the following package services: voice-grade access to the public switched network; local usage; dual-tone multi-frequency signaling or its functional equivalent; single-party service; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; and toll blocking. An eligible customer receives credit for the Low-Income Assistance Program pursuant to FCC Order 12-11 and MPSC Docket 2007-AD-487.

(T)

B. Regulations

1. A consumer household is eligible for Lifeline Assistance if the total household income is at or below 135% of the Federal Poverty Guidelines. Lifeline Assistance is also available to households containing at least one household member who participates in at least one of the following programs:

(T) |

(T)

(T)

(T)

- a. Medicaid
- b. Supplemental Nutrition Assistance Program (SNAP), formerly "Food Stamps"

(T)

- c. Supplemental Security Income (SSI)
- d. Temporary Assistance to Needy Families (TANF)
- e. Low-Income Home Energy Assistance Program (LIHEAP)
- f. Section 8 Federal Public Housing Assistance (FPHA)

- g. National School Lunch Program's Free Lunch Initiative (NSLP)
- 2. Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that he/she receives benefits under a program outlined in subparagraph B.1., above, or meets the income-based criteria, and must, on the same document, agree to notify the Company if he/she ceases to participate in the qualifying program. The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain alt such subscriber certifications pursuant to FCC Order 12-11 in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.

12-UN-0192

JUL 0 1 2012

ISSUED: May 23, 2012 MISS. PUBLIC SERVICE COMMISSION
BY: Charles F. Fail, President UTILITIES STAFF

EFFECTIVES JAMBLIZOSERVICE COMMISSION PUBLIC UTILITIES STAFF

MOUND BAYOU TELEPHONE & COMMUNICATIONS, INC.Certificated Area of Bolivar County

Section 2 Second Revision Sheet 15.1 of 66

SERVICE CONNECTION CHARGES

LOW-INCOME ASSISTANCE PROGRAM

Lifeline Assistance (continued)

- B. Regulations (continued)
 - 3. All applications for this service are subject to verifications with the state agency responsible for administration of the qualifying program. The Company may request any additional documentation deemed necessary prior to providing Lifeline benefits such as an administrating agency's official designation of eligibility in a particular means-based program found in sub-paragraph B.1., above, and that the telephone subscriber is the financially responsible party for the qualifying member of his or her household, or that the eligible household member is the telephone subscriber's dependent pursuant to the rules and regulations of the Internal Revenue Service.
 - 4. A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll blocking as part of Lifeline Assistance. "Toll blocking" is a service that permits a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.
 - 5. Lifeline Assistance will not be disconnected for non-payment of toll charges, however, in the event toll charges are not paid within 10 days of the mailing of the Company bill, the Company will implement toll blocking immediately thereafter. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
 - 6. The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available.

FILED

APPROVED

MAY 2 5 2012

12-UN-0192

JUL 0 1 2012

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

ISSUED: May 23, 2012

EFFECTIVE: July 1, 2012

MOUND BAYOU TELEPHONE & COMMUNICATIONS, INC.Certificated Area of Bolivar County

Section 2 Second Revision Sheet 15.2 of 66

(N)

SERVICE CONNECTION CHARGES

LOW-INCOME ASSISTANCE PROGRAM

Lifeline Assistance (continued)

- B. Regulations (continued)
 - 7. The Company will reconcile and confirm all subscribers' eligibility annually pursuant to FCC Order 12-11 by requiring each Lifeline subscriber to respond to and provide proof of continuing program eligibility under penalty or perjury via a FCC-compliant survey that their household continues to meet program eligibility requirements specified in B.1., above. Lifeline subscribers who are determined to be ineligible shall be notified of their ineligibility in writing by the Company and provided 30 days from the date of such notice to rectify or otherwise demonstrate their eligibility prior to the discontinuance of their Lifeline benefits. All unresolved disputes regarding Lifeline eligibility shall be brought to the attention of the MPSC for resolution.
 - 8. Only one Lifeline service is available per residential household pursuant to FCC Order 12-11. A household is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. When an adult having no or minimal income and living with someone who provides financial support to him or her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians. A household is not permitted to receive Lifeline benefits from multiple providers.
 - 9. A Lifeline customer may subscribe to any local service offering available to other (N) residential customers.
 - 10. The PIC charge will not be billed to Lifeline customers who subscribe to toll (N) blocking and do not presubscribe to a long distance carrier.

NOTE: Section "C. Credits" of this tariff has been moved to Sheet 15.3

FILED

APPROVED

MAY 2 5 2012

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF 12-UN-0192

JUL 0 1 2012

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

ISSUED: May 23, 2012

EFFECTIVE: July 1, 2012

MOUND BAYOU TELEPHONE & COMMUNICATIONS, INC.Certificated Area of Bolivar County

Section 2 Third Revision Sheet 15.3 of 66

SERVICE CONNECTION CHARGES

LOW-INCOME ASSISTANCE PROGRAM

Lifeline Assistance (continued)

C. Credits (N)

1. The following credits will apply for each customer eligible for Lifeline Assistance.

Monthly Credit

a. Lifeline Credit \$9.25 (C)

b. (D)

2. (D)

3. Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.

<u>Link-Up</u> (D)

The Link-Up Assistance Program for non-tribal lands has been discontinued pursuant to FCC Order 12-11.

NOTE: Section "C. Credits" of this tariff has been moved to this sheet from Sheet 15.2

FILED

APPROVED

MAY 2 5 2012

12-UN-0192

JUL 0 1 2012

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

ISSUED: May 23, 2012

EFFECTIVE: July 1, 2012

MOUND BAYOU TELEPHONE & COMMUNICATIONS, INC. Certificated Area of Bolivar County

Section 2 Second Revision Sheet 15.4 of 66

SERVICE CONNECTION CHARGES

LOW-INCOME ASSISTANCE PROGRAMS

Link-Up

(D)

The Link-Up Assistance Program for non-tribal lands has been discontinued pursuant to FCC Order 12-11.

FILED

MAY 25 2012

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF 12-UN-0192

JUL 0 1 2012

APPROVED

MISS. PUBLIC SERVICE COMMISSION PUBLIC UTILITIES STAFF

ISSUED: May 23, 2012

EFFECTIVE: July 1, 2012



Lifeline Assistance Program Application and Certification Form

First Name:	MI:	Last Name	•	
Last Four Digits of Social Security Number:_	· .	Dat	e of Birth:	
Physical Address:				<u> </u>
City:		State: MS	Zip:	
My Physical Address is ☐ Permanent ☐ ☐	Гетрогагу	☐ Multi-	Household	
Billing Address:				
City:		State:	Zip:	
Telephone Number for which Lifeline Credits	s are to app	ly:		·
benefits from more than one telephone service persons living together at the same address sha a non-transferable benefit. Households receiving be de-enrolled. Prosecution by the federal gove the Are you or any member of your household almost YES NO If yes, please be aware to the same address sha a non-transferable benefit.	nring incoming Lifeline lands arment for ready receive that only of the control o	e and expensionerits from this offence in this offence in the control of the cont	es (an "econo more than or is possible. benefits from benefit is allo	mic unit"); and Lifeline is ne telephone company will n a telephone company?
= PROGRAM	ELIGIBI	LITY CRIT	ERIA =	
(Please initial if applicable) I certify to below-marked assistance program. I under participation to Mound Bayou Telephone Com	rstand I n	ust provide	-	- -
☐ Supplemental Nutrition Assistance Program ☐ Low Income Home Energy Assistance (LII ☐ National School Lunch Program's Free Lu ☐ Temporary Assistance for Needy Families	HEAP) nch Initiati		lemental Sec	urity Income (SSI) using Assistance (Sect 8)
	OR			
[Please initial if applicable] I certify if Federal Poverty Guidelines. I understand I m MBTC.	-			

Lifeline Assistance Program Application and Certification Form

I certify under penalty of perjury the following (initial by each certification):

I currently meet Lifeline eligibility as	indicated on Page One of this document.
program eligibility as specified on Page One or,	I or my qualifying household member cease(s) to meet for any reason, no longer meet(s) all Lifeline eligibility amply with this notification requirement under penalty of
If I move to a new address I will notify	MBTC within 30 days of my move.
If my address is temporary, I unders MBTC every 90 days.	tand that I may be required to verify my address with
	ving nor will it receive Lifeline benefits from another and Reachout Wireless while enrolled in the Lifeline
	or fraudulent information to receive Lifeline benefits is enrollment and possible program debarment, fines, or
	d to provide proof of continuing program eligibility at nd any failure to do so, on my part, will result in de-
Signature of Applicant:	Date:
THIS SPACE RESER	VED FOR OFFICE USE
Date of eligibility review:	
Description of applicant's proof of eligibility:	
(i.e.: SNAP card, SSI program letter, federal tax	return, three consecutive months of paycheck stubs, etc.)
Proof of applicant's eligibility reviewed by: _	
1	(MBTC authorized signature required)

MOUND BAYOU TELEPHONE & COMMUNICATIONS, Inc. Certificated Area of Bolivar County

Section 1 Sheet 1 3rd Revision

LOCAL EXCHANGE SERVICE TARIFF

GENERAL

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff, which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service at the rates shown below.

The rates for Local Exchange Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

· (I)
ļ
(1)
(I) -
(1)

FILED

SEP - 7 2010

MISS. PUBLIC SERVICE COMMISSION "IBLIC UTILITIES STAFF APPROVED

NOV - 1 2010
MISS. PUBLIC SERVICE
COMMISSION
TIC UTILITIES STAFT

10-UN-0321

ISSUED: September 3, 2010

BY: Charles F. Fail, President

EXHIBIT

B

EFFECTIVE: November 1, 2010



7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsl@jsitel.com

Via Electronic Filing

Date: October 11, 2013

To: USAC Administrator

From: Christine Duncan

RE: FCC Form 481 - Financial Information

Jura a v

Mound Bayou Telephone & Communications, Inc. (Mound Bayou), an RUS borrower, is filing an electronic copy of its 2012 financial statements from its 2012 audit report rather than providing the Form 479 filed with RUS. As part of its electronic filing, a copy of the 2011 RUS Form 479 is being provided.

Due to the Federal Government shutdown and subsequent inability to access records from the USDA's website, Mound Bayou is unable to access its 2012 Form 479 filed with RUS.

As soon as access to the website becomes available, the RUS 2012 Form 479 will be provided.

If you have any questions, please feel free to contact me at 301-459-7590.

Best Regards,

Christine Duncan

Manager

cc: Stephanie Hand, Controller, Mound Bayou Telephone & Communications, Inc.

REDACTED – FOR PUBLIC INSPECTION

MOUND BAYOU TELEPHONE & COMMUNICATIONS, INC. (SAC 280462) ATTACHMENT - LINE 3012

ATTACHMENT REDACTED IN ENTIRETY